

# COMMUNITY RELATIONS POLICY



## I. PURPOSE OF THE POLICY

Pembina Pipeline Corporation (the "**Corporation**"), together with its subsidiaries (collectively, "**Pembina**"), is committed to being recognized as a leader in our relationships with communities, where we are welcomed as a safe and responsible partner whose positive social impact creates significant value for all our stakeholders.

We will recognize and respond to the needs of our community stakeholders, while addressing broader social issues by:

- understanding what communities value and what is important to them;
- making measurable commitments and delivering on them;
- minimizing potential impacts of our projects and operations by conducting early, meaningful and ongoing engagement; and identifying partnership opportunities in support of community and economic development for mutual benefit.

## II. SCOPE AND APPLICATION

This Policy applies to all officers, employees, consultants, contractors, and directors of Pembina ("Personnel").

### Definitions

In this Policy:

"**Personnel**" means all officers, employees, consultants, contractors, and directors of Pembina;

"**Policy**" means this Community Relations Policy; and

"**Stakeholders**" generally refers to those individuals, groups or organizations that may affect, or be affected by or be in business in current and future areas of operation.

## III. PRINCIPLES

Pembina will work to develop enduring relationships based on mutual trust with stakeholders potentially affected by our current or future operations. We seek to understand local and regional issues to anticipate and manage the impacts of our operations and to enable better management of risk and reputation for the Corporation.

The following principles and behaviours guide our engagement with communities:

- (a) Mutually Beneficial – We build authentic, long-term and collaborative relationships with our stakeholders to achieve a positive impact in the areas in which we operate;
- (b) Transparent – Our engagement efforts are conducted in an open, honest and responsible manner. We make measurable commitments and deliver on them;
- (c) Inclusive – We conduct our engagement activities with all affected stakeholders. We consider opportunities to integrate stakeholder feedback into our decision-making processes;
- (d) Respectful – We clearly understand what communities value and what is important to them. We listen, learn and seek to understand the interests of our stakeholders and the communities we operate in; and
- (e) Accessible – We will provide information about our projects and we will be accessible to meet, discuss and resolve issues in a variety of ways and in a timely manner.

#### **IV. ECONOMIC DEVELOPMENT & COMMUNITY INVESTMENT**

Pembina recognizes the important role that industry can play in creating long-term economic and social value that improves quality of life and community sustainability.

We commit to:

- (a) Working with local stakeholders to understand how we can support each community's unique needs and development aspirations;
- (b) Supporting stakeholders and communities through partnerships, financial and in-kind donations, and volunteerism;
- (c) Supporting and participating in sustainable community development initiatives that have a meaningful and long-lasting impact in local communities;
- (d) Seeking to collaboratively identify and provide stable funding for near and long-term community investment initiatives that align with Pembina's focus areas; and
- (e) Utilizing local businesses, services, and people through a transparent procurement process in our areas of operation wherever possible.

#### **V. IMPLEMENTATION**

Pembina utilizes annual cross-disciplinary, district-based, stakeholder engagement planning exercises, supported by standardized tools and frameworks, to identify stakeholders and evaluate issues, risks, and opportunities.

Pembina recognizes that issues and concerns raised by stakeholders provide important guidance for how we can best address anticipated impacts. Stakeholder engagement is tracked in a central repository to

ensure all meaningful engagement activities, issues, commitments and responses regarding our projects and operations are tracked, considered, and responded to in a timely manner.

## VI. COMPLIANCE

Personnel must comply with this Policy at all times. Training on this Policy will be provided as part of Pembina's annual Corporate Compliance signoff process. Any breaches of this Policy may result in disciplinary action up to and including termination of employment for cause or termination of engagement. Violations of this Policy should be reported in accordance with Pembina's Whistleblower Policy.

## VII. REVIEWED AND APPROVED

The Senior Vice President, External Affairs and Chief Legal and Sustainability Officer is the executive responsible for the implementation of this Policy and will conduct an annual review. In addition, this Policy will be reviewed by the Governance, Nominating and Corporate Social Responsibility Committee every three years, or if there are any material amendments made to the Policy.

This Policy was last approved by the Governance, Nominating and Corporate Social Responsibility Committee in August 2023.

## VIII. RELATED POLICIES

The following policies relate to the subject matter of this Policy:

- Code of Ethics Policy (Canada)
- Code of Ethics Policy (US)
- Whistleblower Policy

## IX. SUPPORTING DOCUMENTS

Rules and Conventions in support of this Policy may be created and approved by the Senior Vice President, External Affairs and Chief Legal and Sustainability Officer.